



Bank of America Plaza
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bankofamerica-plaza.com

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THE BANK OF AMERICA PLAZA WEBSITE

The Bank of America Plaza website www.baplaza.com is your source for building news! Please frequent the site to learn why we change our colors, for building rules and regulations, for forms and staff contact information.

POWERFUL. SMART. ICONIC.

HOW TO USE THE CONCIERGE SERVICE

ORDER TICKETS MONDAY-FRIDAY, 9am - 5pm

The delivery day for Bank of America Plaza is every Friday by 12pm; please pick up tickets no later than 4pm that same day. All orders must be placed by 2pm on Thursday, the day before, to make the Friday delivery.

PLACE ORDERS: texasconciergeconnection.com

CONCIERGE REQUESTS: services@conciergeconnection.org

QUESTIONS: 972-770-4045, ext. 1

WE DO NOT ACCEPT PERSONAL CHECKS OR CASH. We do accept ALL major credit cards, debit cards and company checks.

MAKE A NOTE

The concierge office will be closed from December 21 through January 1 for the Christmas and New Year's holidays, reopening on January 2.

Final orders for the month of December will need to be placed no later than 2pm on Tuesday, December 18th in order to make delivery for the next day on Wednesday (no later than noon). Please pick up your order and verify it as soon as possible. Let us know immediately should there be a discrepancy and we will correct all orders (if any) no later than noon on Thursday, the 20th. Have a safe holiday and best wishes for a healthy, happy, and prosperous New Year!

BUILDING BUSINESS

HOLIDAY HOURS

In observance of Christmas, the Office of the Building will be closed Monday, December 24th and Tuesday, December 25th. Bank of America Plaza will be operating its normal building hours on December 26th. In observance of the New Year, the Office of the Building will be closed Monday, December 31st and Tuesday, January 1st, 2019. Bank of America Plaza will be operating its normal building hours on January 2nd. The concierge desk will be closed from December 24th through January 1st, 2019 for the Christmas and New Year holidays.

BOOKABLE RESOURCE FOR FREIGHT RESERVATIONS COMING SOON!

The Office of the Building has provided you with the ability to reserve building resources using the desktop Tenant Portal and the Hive mobile app in Building Engines. In addition to L-42 Tenant Lounge and Conference center the Office of the Building is offering freight elevator reservations as a bookable resource! To reserve a freight elevator log into the Tenant Portal on the web (www.buildingengines.com) or the Hive app on your mobile device using your current Building Engines username and password. Stay tuned for more information and an announcement on a launch date.

2018 HOLIDAY TOY DRIVE

Bank of America Plaza in cooperation with BOMA Dallas Foundation Community Service Committee is participating in the Annual Toy Drive that started October 1 and will end December 8. We are still needing to collect unwrapped toys and clothes for homeless and abused children and youth.

The Charities benefiting are Jonathans Place, Our Friends Place, Interfaith Housing Coalition, The Family Place, Alley's House, Genesis Women's Shelter, Vogel Alcove, New Beginnings Center, IKandy Foundation, Dallas Advocate Program, and Hope's Door. You may place your unwrapped gifts in any of the three drop off locations. Drop off boxes are located in the lobbies near Main and Elm Street security desks and a third box is located on the concourse level by the parking garage



elevators. Your donations can supply children within our community Christmas gifts that they might not otherwise receive. Thank you for your charitable donations. One toy gives JOY!

POP-UP VENDOR | CHLOE + ISABEL

Nancy Worth is a Merchandizer with Chloe + Isabel, a high-quality jewelry company and will be bringing her pop-up shop to Bank of America Plaza December 6th - 7th from 11:30AM to 3:00PM in the lower level concourse, Suite C-110. Nancy will be offering quality stylish jewelry just in time for the holiday season. Chloe + Isabel jewelry is NYC - designed products that are sold exclusively through their creative merchandiser community, the heart and soul of their brands. If you need a last-minute gift for a family member, friend or co-worker or you just need that final touch to your holiday fashion be sure to stop by and check out Nancy's collection of Chloe + Isabel jewelry. For more information please visit www.chloeandisabel.com/shop/shop-all.

POP-UP VENDOR | JUST POUND CAKES

Come visit returning pop-up shop Just Pound Cakes December 11th - 12th from 9:00AM - 3:00PM in the lower level concourse, Suite C-110. Just Pound Cakes, owned by Kelle Collins is an online pound cake company based in Heath, Texas. They pride themselves on making every batch from scratch while striving to exceed client expectations with their customer service. Most recently, Just Pound Cakes was featured in D Magazine's August issue, "The Best of Big D" and online issues you can read more about here. www.dmagazine.com/food-drink/2018/06/the-localist-just-pound-cakes. Choose from flavors including chocolate souffle', pumpkin spice, luscious lemon, southern butter and red velvet with 11 different toppings. Desserts To Go orders, client/holiday gifting and catering orders are available. Smaller cakes will also be available for quick, convenient pick up. For more information please visit www.justpoundcakes.com.

HOLIDAY DRINKING AND DRIVING SAFETY TIPS

The holidays should be a festive and happy time spent with loved ones, but drinking and driving can put a damper on the merriment. The U.S. National Institute on Alcohol Abuse and Alcoholism reports that drunk drivers play a role in a full 40 percent of traffic deaths over Christmas and New Year's. Anyone who plans to drink away from home should make arrangements in advance for a designated driver or a cab. Ride share options in Dallas are on the rise making it easier to plan how you will get home safe. These companies are just a few of the many options available in the Dallas area: Uber www.uber.com, Lyft www.lyft.com, E-frog www.efrog.me, Alto Ride Hailing www.ridealto.com

GREEN CORNER: YOUR ENVIRONMENTAL SAVINGS

Last month, Bank of America Plaza recycled approximately 6.0 tons of commingled office paper. As a result of your efforts, the following resources have been conserved:

- 102 Trees
- 2,280 Gallons of Oil
- 42,000 Gallons of Water
- 24,600 Kilowatt Hours of Energy
- 19.80 Cubic Yards on Landfill Space

Preserve our Planet: Go Green!

DECEMBER SCHEDULED BUILDING LIGHTING CHANGES

December 24 & 25 - Candy Cane Style for Christmas

THE SHOPS AT BANK OF AMERICA PLAZA

Alonti Café	214-761-3120
Amazing Wraps	214-655-2677
Asia Wok	214-752-5888
Burrito Jimmy	214-747-1233
Charming Florals & Finds	972-308-6060
Corporate Care Dry Cleaners	214-760-7007
Grandy's	214-655-2677
Melter's	214-747-1233
Plaza Sundry & Gifts	214-741-1024
Shoe Repair and Shine	214-646-5644
Subway	214-939-1898
Urban Coffee/Starbucks	214-741-7400
Spiffy Mobile Car Wash	844- 438-7743
901Fit / Fitness Center	901FIT@baplaza.com

SUPPORT YOUR RETAILERS!

OF INTEREST

11TH ANNUAL BIG D CLIMB

The Leukemia & Lymphoma Society (LLS) is the world's largest voluntary health agency dedicated to blood cancer. The LLS mission: Cure leukemia, lymphoma, Hodgkin's disease and myeloma, and improve the quality of life of patients and their families. LLS funds lifesaving blood cancer research around the world and provides free information and support services. Big D Climb is scheduled for Saturday, January 26, 2019 at Bank of America Plaza, the tallest building in downtown Dallas! Take the challenge and climb 70 stories to help The Leukemia & Lymphoma Society raise \$350,000 for the mission. For more information on The Big D Climb visit

<https://events.lls.org/pages/ntx/bigclimb>.

Join the 901 FIT Big D Climb Team and support LLS fundraising with support from 901 FIT members! Tara Dannelh will be offering training for this event that will keep you fit and active through the busy holiday season and ready to take on this challenge as it quickly approaches. To join the 901 FIT team, visit <https://events.lls.org/pages/ntx/bigclimb/901FIT>. 901 FIT will be the first team listed on the drop-down menu under Team Company. For questions about how to sign up as a team member with 901 FIT contact Tara Dannelh at texastara8@gmail.com.

Six Flags Over Texas' Holiday in the Park Makes its Magical Return!



It's the most magical time of the year, filled with enchanting experiences that will help create those special family fun outings again and again. The breathtaking winter wonderland features a variety of delightful and interactive activities to help capture the holiday spirit. From festive shows to an extravagantly decorated Christmas tree, holiday fun is around every corner. The whole family can relish in the joy of this wonderful season with a ride on a hill made of snow and enjoy holiday festive treats. This one-of-a-kind experience is sure to provide you and your family with long-lasting memories you will cherish for years to come! For more information, visit www.sixflags.com/overtexas. Contact your concierge for a link, user name and password to purchase discounted tickets.

SNOWLAND at Great Wolf Lodge

Through January 4

Snowland welcomes your family to the winter holidays in proper north woods style. With snow showers, twinkling lights and gingerbread houses abound, discover the magical world of Snowland. Through January 4th, Great Wolf Lodge will be transformed into a magical winter wonderland complete with spectacular decorations, visits with Santa, Snow 'N' Glow Dance Parties, North Pole University activities, and a life-size



gingerbread house big enough to dine in! Bring joy to your family this holiday season with uninterrupted time together under the enchanting spell of Snowland's twinkling lights, holiday trees, and indoor snow showers that melt into perfect 84-degree basking weather in the water park. To book a discounted stay at Great Wolf Lodge, visit www.greatwolf.com and use promo code **CORP750A**.



GourmetGiftBaskets.com, a family owned company, is dedicated to delivering superior quality gourmet gifts to each and every recipient. As one of the nation's leading online gift retailers, **GourmetGiftBaskets.com** features the largest selection of products with over 500 unique gifts including gift baskets, cheesecakes, baked goods, handcrafted gourmet popcorn, chocolate-dipped fruits and much more! A dedicated Corporate Gift Specialist is available to answer your questions, offer suggestions and assist with placing an order.

Concierge Connection clients can save 10% off product. (Excludes single bottles of champagne, same day gifts and floral arrangements.)

3 WAYS TO SAVE:

1. **Visit GourmetGiftBaskets.com** and enter the code **TMCONCIERGE** in the Promotional Code field at checkout.
2. **Call Corporate Gift Specialist, Tim Myers at 866-842-1050 ext. 261.**
3. **Email Corporate Gift Specialist, Tim Myers at TMyers@GourmetGiftBaskets.com.**

Deep Ellum Distillery

2880 Clover St., Dallas, TX 75226

Hours of Operation:
Fri-Sat: 3pm-midnight
Sun: 3pm-10pm



Deep Ellum Distillery features their award winning vodka, 16 seasonal infusions and craft cocktails right in the heart of Dallas. Live music, 130-inch projector screens, tasting room, and Cowboys watch parties during every game. **Show this newsletter to receive one free drink!** Offer valid through 12-31-2018.

***NOTE: Deep Ellum Distillery is available to rent out for large parties up to 300 people! You may bring your own food, use a catering company of your choice, or they will be happy to assist you with this if needed. Contact Micah Rozell at (817) 703-3716 for more details.**

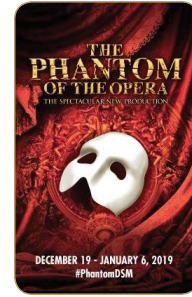
HERTZ

You can save **5%-20%** on car rentals with this Hertz discount. Call 1-800-654-3131 or visit hertz.com and give them the Corporate Discount Program ID Number **(CDP-ID#1831182)***. Save **\$10 per day** on any car class, **(Code: PC114925)***

**Additional terms and conditions apply. Up to \$40 Max/Rental.*

Dallas Summer Musicals presents THE PHANTOM OF THE OPERA

December 19-January 6, 2019,
The Music Hall at Fair Park

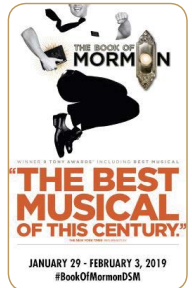


THE PHANTOM OF THE OPERA will make a triumphant return to Dallas as part of its North American Tour. Critics are raving that this breathtaking production is "bigger and better than ever before" and features a brilliant new scenic design by Paul Brown, Tony Award®-winning original costume design by Maria Björnson, lighting design by Tony Award®-winner Paule Constable, new choreography by Scott Ambler, and new staging by director Laurence Connor. The production, overseen by Matthew Bourne and Cameron Mackintosh, boasts many exciting special effects including the show's legendary chandelier. The beloved story and thrilling score - with songs like "Music of the Night," "All I Ask of You," and "Masquerade" - will be performed by a cast and orchestra of 52, making this PHANTOM one of the largest productions now on tour.

BOOK OF MORMON

January 29 - February 3, 2019
The Music Hall at Fair Park

Don't miss The Book of Mormon, the nine-time Tony Award®-winning Best Musical. This outrageous musical comedy follows the misadventures of a mismatched pair of missionaries, sent halfway across the world to spread the Good Word. Now with standing room only productions in London, on Broadway, and across North America, THE BOOK OF MORMON has truly become an international sensation.



For more information, visit www.dallassummermusicals.org. Contact your concierge to purchase tickets. Tickets are not discounted but service fees are waived.

FREE UBER RIDE

Hey friends, I've been using Uber recently and I thought you might enjoy it too! Sign up using this special link and get up to \$15 off of your first ride!

<https://www.uber.com/invite/candacer60>

Holiday at the Arboretum

Through December 31

Holiday at the Arboretum features the return of the magnificent 12 Days of Christmas outdoor exhibit. The exhibition in the historic DeGolyer House returns with "The Artistry of the Nativity," with 500 crèches from over 50 countries representing so many cultures from around the world. In addition to the Ray Harrington and the Joe Christian collections, which the Arboretum owns, the private collections of Joyce and Larry Lacerte, Dan and Lydia Novakov, and a life-size crèche from Mary and Mike Terry, will also be on display. This is a unique opportunity to see these crèches as they have never been on public display before. Each of the 500 crèches are made out of unique materials including cork, Waterford crystal, horns, seeds, corn husk, glass, adobe, paper-mache, wood and coconut shells. In addition to the crèches, every room in the DeGolyer House will be elaborately decorated in holiday décor.



The garden re-opens for evening hours for The 12 Days of Christmas at Night exhibit, which is on display Wednesday through Sunday through December 30. With 500,000 lights illuminating throughout the garden, trimming the architecture of the historic homes and lighting the canopies overhead—including a 30-foot-tall tree at the center of property, this display is sure to warm the hearts of guests this season. For more information, visit www.dallasarboretum.org. Contact your concierge for discounted tickets.

ICE! and Lone Star Christmas

Through January 1, 2019

This signature holiday attraction is back at the Gaylord Texan with a new theme in 2018. Experience your favorite scenes from *Rudolph the Red-Nosed Reindeer* brought to life in a walk-through winter wonderland. You'll pile on a heavy parka (provided, but bring a pair of gloves) and stroll through a maze of themed ice sculptures throughout a 14,000-square-foot exhibit hall kept at a numbing 9 degrees. ICE! also boasts one-and-a-half million twinkling lights, 12,000 ornaments, a 52-foot-tall rotating Christmas tree, and a life-sized gingerbread house. This indoor winter wonderland also features:

- Two million pounds of colorful ice sculptures hand-carved by 40 artisans from Harbin, China.
- Five two-story tall ice slides
- A depiction of the classic story *Rudolph the Red-Nosed Reindeer*
- A majestic Nativity scene in stunning, crystal clear ice



Tickets are ON SALE NOW and our discount rates are \$18/Sun-Thurs & \$24/Fri-Sat. The ticketing fee of \$1.50 per ticket will still apply. Contact your concierge for a specific web link and special promotional discount code to order and print your tickets. This web link and promo code is not available to the general public and The Gaylord prohibits the use of it on company sites or the internet. For more information, visit www.gaylordtexan.com.



Dallas Stars

Receive Dallas Stars tickets at a discount to select home games. **Contact your concierge for a special link and promo code to order up to 8 tickets per game.** If you need more than

8 tickets or have other ticket needs, please contact Ashley Castillo at 214-387-5635 or email at acastillo@dallasstars.com. For more information, visit www.dallasstars.com.

DECEMBER

3 – EDM Oilers at 7:30pm
7 – SJS Sharks at 7pm
18 – CGY Flames at 7:30pm
20 – CHI Blackhawks at 7:30pm
23 – NYI Islanders at 7pm
29 – DET Red Wings at 7pm
31 – MTL Canadiens at 7:30pm



Dallas Mavericks

Receive Dallas Mavericks tickets at a discount to select home games. **Contact your concierge for a special link and promo code to order up to 10 tickets**

per game. If you need more than 10 tickets or have other ticket needs, please contact Marc Mundy at 214-658-7109 or marc.mundy@dallasmavs.com. For more information, visit www.mavs.com.

DECEMBER

2 – LAC Clippers at 6pm
4 – POR Trail Blazers at 7:30pm
8 – HOU Rockets at 5pm
10 – ORL Magic at 7:30pm
12 – ATL Hawks at 7:30pm
16 – SAC Kings at 6pm
26 – NOP Pelicans at 7:30pm
30 – OKC Thunder at 6pm

A Christmas Carol

Through December 30, Wyly Theatre



There's nothing more quintessentially Christmas than *A Christmas Carol*, the beloved holiday classic about a cantankerous loner who discovers the meaning of Christmas with the help of three mysterious apparitions. And no place puts on a more delightful performance of it than the Dallas Theater Center, which has now been doing it for over three decades. But if you thought this was just another bah humbug production of the same fable, then fear not, this one takes the Dickens' tale to another level with spectacular special effects, songs, laughter and a talented cast of actors. For more information, visit www.dallastheatercenter.org. Contact your concierge for a special promo code to get tickets at a 15% discount!

Casa Mañana

Presents:

Twas the Night Before Christmas

Molly is having trouble finding her Christmas spirit. Determined to make it a Christmas to remember, Molly's mother takes her on a magical treasure hunt through New York City from Radio City Music Hall to Macy's, where they encounter dancing elves and even Santa Claus himself! Featuring Christmas parodies of some of today's most popular songs, *Twass the Night Before Christmas* is a yuletide spectacular guaranteed to put you in the holiday spirit! For more information, visit

www.casamanana.org. Contact your concierge for discounted tickets.



Discount Ticket Listing

We offer discounts to many theater, sporting events, theme parks, and attractions; however, due to space limitations in our monthly newsletter, we cannot list all of them. You will find an updated discount listing posted to our website each month. Simply log onto www.texasconciiergeconnection.com and click on the "newsletter" tab at the top of the page. Then scroll down to the hyperlink titled "Discount Tickets" to obtain a copy.

SeaWorld's Christmas Celebration

Through January 6

SeaWorld San Antonio is decking out the halls for its annual Christmas Celebration, an extraordinary holiday event. This wintery, watery wonderland features Christmas shows, holiday lights, festive foods, Santa Claus and more! The park is covered with 9 million lights, the largest Christmas light display in Texas, and guests can meet Rudolph the Red-Nosed Reindeer and friends. 'Tis the season to create family memories, only found at SeaWorld's Christmas Celebration.



Rudolph The Red-Nosed Reindeer

Meet Rudolph the Red-Nosed Reindeer and friends at SeaWorld's Christmas Celebration. Rudolph leads the way to Christmas joy and holiday fun with all-new ways of making spirits bright. Share classic Rudolph traditions with the whole family while creating your own through exciting holiday events and activities.

Dinner with Santa

Join Santa and Mrs. Claus for a special evening as they invite you into their home to share a meal and a special story. Go home for the holidays and create a new memory with your family. Enjoy a festive meal featuring Carved Turkey, Roast Beef, or Sweet Roasted Ham. With each reservation, you'll also be able to take pictures with Santa. This is the perfect Christmas card picture opportunity for you and your family.

Countdown to Christmas

From Clyde & Seamore's Countdown to Christmas to Shamu Christmas: Miracles, SeaWorld has a show that is sure to get you in the holiday spirit.

Sounds of the Season

Merry Mariachis: A Christmas Celebration guest favorite returns! A dash of Santa, a hint of Christmas and a whole lot of mariachi, The Merry Mariachis fill the Main Entrance plaza with the sounds of the season.

Ho Ho Hoedown: Happening once a day, this country themed gathering will parade Santa into the park and to the final destination at his workshop. You won't want to miss this grand welcoming of Santa and his team of helpers!

Nativity Singers: This angelic choir will tell the story of the birth of Christ through song. Located inside the Joy to the World area of the park, this is a mesmerizing sight that the entire family will enjoy.

Dates & Times:

Nov. 17-25 & Dec. 21-Jan. 6 from 1pm to 9pm;
Nov. 30-Dec. 16 (weekends only).

Contact your concierge for discounted tickets. Choose from a single day ticket at \$60 or a SeaWorld 2-day ticket at only \$65 (which includes 2 visits to the park but the second visit must be redeemed within 3 days of your first visit). All prices include tax. Tickets will have an expiration date of 1 year from original date of purchase. For more information, visit www.seaworld.com.

Medieval Times Dinner & Tournament

2021 N Stemmons Fwy, Dallas, TX 75207



Chivalry, Rivalry, Revelry - THE #1 DINNER ATTRACTION IN NORTH AMERICA

Travel through the mists of time to a forgotten age and a tale of devotion, courage and love—at Medieval Times Dinner & Tournament. Imagine the pageantry and excitement that would have been yours as a guest of the queen ten centuries ago. That's exactly what you will experience at North America's most popular dinner attraction. See an electrifying show featuring heroic knights on spirited horses displaying the astounding athletic feats and thrilling swordplay that have become hallmarks of this unique entertainment experience. Enjoy a "hands-on" feast as the dynamic performance unfolds before you. A sweeping musical score and brilliant lights provide a fabulous backdrop for this spellbinding experience that blurs the boundary between fairy tale and spectacle! Medieval Times is based upon authentic Medieval history and is the true story of a noble family with documentation dating back to the 11th Century.

THE MEDIEVAL EXPERIENCE BEGINS AS GUESTS ENTER THE 11TH- CENTURY, EUROPEAN-STYLE CASTLE.

In the Hall of Arms, guests can admire the elaborate Medieval décor. There are coats of arms for many prestigious families and a spectacular array of Medieval weaponry. Arrive early to visit their excellent bar, gift shop and Museum of Torture, which features reproductions of torture instruments used during the Middle Ages. As the festivities begin, trumpeters herald the guests into the Grand Ceremonial Arena where they are seated in one of the six color-coded sections corresponding to the colors of one of the daring Knights. Serfs and wenches attend to every need of the guests who feast on a four-course dinner in true Medieval, pre-silverware fashion.

The arena quickly fills with the thunder of hooves as the Queen of Arms lends the cast through a spectacular display of equestrian skills and Medieval pageantry. The pace quickens as the Tournament of Games begins. The valiant Knights on horseback face their competition in games of skill, such as the ring pierce, flag toss, and javelin throw. The experience culminates as trumpeters summon the Knights of the Realm for the Tournament Royal. Guests can join in the revelry and fun as they cheer their own Knight to victory in authentic jousting matches and dangerous sword fights. Following the evening's final show, guests have the opportunity to receive autographs and mingle with cast members in the Hall of Arms.

Dining With The Queen

Queen Maria Isabella welcomes you to dine with her and her royal court. Always a generous host, the Queen has commanded her royal chefs to cook her favorite meal just for you. Medieval Times' noble guests feast on garlic bread, tomato bisque soup, roasted chicken, sweet buttered corn, herb-basted potatoes, the pastry of the Castle, coffee and two rounds of select beverages.

Libations & Spirits

Ah, the ambrosia of the gods! With your meal, you will have a choice of the non-alcoholic beverages of the castle. In addition, our cocktail servers will be making the rounds and are happy to deliver any spirits from the bar that you request.

Queen's Vegetarian Meals

Includes hummus, warm pita bread, carrot and celery sticks, three-bean stew with fire roasted tomato and brown rice, fresh fruit or Italian ice, coffee and two rounds of select beverages. Vegetarian meals are available upon request and will not disappoint!

For more information, visit www.medievaltimes.com. **Contact your concierge for discounted tickets.**

