



# Concierge Connection

*"Helping Professionals Get Back to Business"*

## HOW TO USE THE CONCIERGE SERVICE

### ORDER TICKETS MONDAY-FRIDAY

9:00 am - 5:00 pm

The delivery day for your building is every Friday by 12:00 pm; please pick up your tickets no later than 4:00 pm that same day.

**All orders must be placed by 2:00 pm on Thursday, the day before, to make the Friday delivery.**

Should you need tickets prior to your Friday delivery, please contact us for a location nearest you to pick up your order.

### PLACE ORDERS:

[texasconciiergeconnection.com](http://texasconciiergeconnection.com)

### CONCIERGE REQUESTS:

[services@conciiergeconnection.org](mailto:services@conciiergeconnection.org)

### QUESTIONS:

214-935-9700, ext. 1

### WE DO NOT ACCEPT PERSONAL CHECKS OR CASH.

We do accept ALL major credit cards, debit cards and company checks.

Candace Rozell, *President & CEO*

[candace@conciiergeconnection.org](mailto:candace@conciiergeconnection.org)

*(Please do not send concierge requests or ticket orders to this email. Use the "services" email above for a faster response.)*

## Make a Note:

The concierge office will close at 2pm on Wednesday, November 22nd and remain closed the rest of the week in observance of the Thanksgiving holiday. All orders for that week need to be placed no later than 2pm on Monday, November 20th in order to make delivery for the next day on Tuesday, no later than noon. Please pick up your order that same day by 4pm and verify it right away. Let us know asap should there be a discrepancy with your order. We will correct those orders (if any) no later than noon on Wednesday, the 22nd. Have a safe and happy holiday!

## Home for the Holidays

**November 18**

### *Southlake Town Square*

**1400 E Southlake Blvd, Southlake, TX 76092**

Where joy meets illumination, embrace the holiday magic at Southlake Home for the Holidays—Christmastime in Southlake. Kick off the festive season with the lighting of the magnificent Christmas tree and the enchanting glow that blankets Town Square. As the night unfolds, the square becomes a twinkling wonderland, a celebration of all things merry and bright. Delight in an array of free activities, from charming carriage rides and cherished photos with Santa to the thrill of a snow tubing slide ride and creative arts and crafts for all ages. Join them for an unforgettable evening of seasonal sounds by talented local school groups on stage. This event is hosted annually on the Saturday before Thanksgiving. For more information, please visit [www.visitsouthlaketexas.com/holidays](http://www.visitsouthlaketexas.com/holidays).

## Texas Christkindl Market

**November 24 – December 23**

### *North Plaza at Globe Life Field*

**1650 E Randol Mill Rd, Arlington, TX 76011**

The Texas Christkindl Market is one of the largest open air holiday markets in the Southwest. The almost 70-year relationship between Arlington and its sister city, Bad Königshofen, inspired the Texas Christkindl Market to commemorate its first magical season in 2011. With several markets all over Europe for the holidays, the Texas Christkindl Market also works with its partner Christmas city, Rothenburg ob der Tauber, to bring the same wonderful magic and feeling to Texas. Visitors will discover handcrafted gifts and collectibles, including exclusive Käthe Wohlfahrt merchandise and designs from the iconic Rothenburg ob der Tauber Christmas Village. [txchristkindlmarket.com](http://txchristkindlmarket.com).

## 13th Annual Funky Finds Holiday Shopping Experience

**November 18-19**

### *Will Rogers Memorial Center*

**3401 Burnett - Tandy Dr, Ft. Worth, TX 76107**

The name says it all, Funky Finds! This event is the premier opportunity to shop for unique gifts & items sold by 150+ of the area's top makers and pickers. Enjoy shopping for handmade, repurposed, upcycled & vintage finds. Keep your dollars local & be the star of gift giving this holiday season. The Charitable Raffle features items donated by each vendor, sponsor, & other donors. Raffle tickets are \$1.00 each & prizes are given away throughout the event (must be present to win). November raffle proceeds benefit Saving Hope Animal Rescue & DFW Toys for Tots. Saving Hope Animal Rescue will be facilitating pet adoptions and they will raise funds for them through the charitable raffle, swag bags, and event t-shirts. Additional funds are raised for the charities via photos with Santa. They ask that you make a \$5+ donation to take your photo with Santa. For more information, please visit [www.funkyfinds.com/holiday-shopping-experience.html](http://www.funkyfinds.com/holiday-shopping-experience.html).

## 35th Annual Carol of Lights

**November 20**

### *Historic Downtown Grapevine*

Rediscover the magic of Christmas as they illuminate Historic Downtown Grapevine with the annual Carol of Lights and street lighting event to kick off the Christmas Capital of Texas! This year, on Monday, November 20, 2023 they are encouraging the 25,000 visitors to explore up and down Historic Main Street to enjoy live performances and family-friendly activities, such as photos with live reindeer, holiday bounce houses, seasonal crafts, and tasty food vendors, starting at 4:00 pm. This year, they will shut down all of Main Street from Northwest Highway to Dallas Road. At 6:30 pm Mayor Tate will flip the switch during the tree lighting ceremony at Peace Plaza, illuminating the over 40-foot tall, live Christmas tree. Celebrate the Christmas spirit by ending the night with a spectacle of lights and a breathtaking firework show at City Hall, with two separate times to choose from at 7:30 or 8:30pm. For more information, please visit [www.grapevinetexasusa.com/event/35th-annual-carol-of-lights/38297](http://www.grapevinetexasusa.com/event/35th-annual-carol-of-lights/38297).



## Christmas at Gaylord Texan

**November 10 - December 31, 2023**

Gather your family for an unforgettable Christmas at Gaylord Texan Resort & Convention Center in Grapevine, Texas. Step inside a holiday showplace like no other as you wind your way through the larger-than-life sculptures of ICE! featuring Dr. Seuss' "How the Grinch Stole Christmas!", zoom down thrilling frozen slides, and traverse awe-inspiring tunnels. Escape to Gaylord Texan to enjoy the splendor of the holiday season. Presented by Pepsi and Lexus.

### The 2023 season lineup will include:

- Snow Flow Mountain Tubing
- Ice Skating
- Snowball Build & Blast
- Cirque Spirit of Christmas
- Feast with The Grinch Character Breakfast
- The Grinch's Wonderful Awful Idea Scavenger
- HuntGingerbread Decorating Corner
- Build-A-Bear Workshop
- #LIT Light Show
- Photos with Santa
- Mrs. Claus' Christmas Traditions
- Christmas Carousel
- The Elf Training Academy
- Holiday Heist Escape Room
- Schools Out! Holiday Breakfast Escape Room
- It's Showtime! Escape Room
- Thanksgiving & Christmas Brunch
- Wildlife Rescue – An Augmented Reality Experience presented by bubbly
- Ice! on The Blocks Ice Bar (21+)
- Live Events at Glass Cactus

### Buy More & Save – Christmas

Enjoy savings up to 30% at Gaylord Texan when you bundle your favorite holiday activities. Save 20% with Silver Play & Save Pass or 30% with Gold Play & Save Pass.

For more information, visit <https://christmasatgaylordtexan.marriott.com/all-activities>

## Festival at the Switchyard

**November 4, 11am – 10pm**

**Historic Downtown Carrollton**

The Festival at the Switchyard honors the critical role the railroad played in putting Carrollton on the map and the continuing importance of rail in Carrollton's present and future. The event is held on the streets of Downtown Carrollton, situated off IH-35E at Belt Line Road, just steps away from the DART Green Line Downtown Carrollton station. With FREE admission, FREE parking, FREE concerts, rides, games, children's entertainment, & more, the Festival at the Switchyard is a family favorite. The FREE concert lineup this year includes Collective Soul, Fuel, Infinite Journey, Emerald City Band, Dale Gibbs Band, School of Rock, JPR: A Beatles Tribute, Red: A Taylor Swift Tribute. For more information, visit <https://www.cityofcarrollton.com/about-us/calendar/festival-at-the-switchyard>

## 2023 Tarrant County Veterans Day Parade

**November 11 at**

**10:30am**

The Annual Tarrant County Veterans Day Parade is organized by Tarrant County Veterans Council and hosted by the City of Fort Worth through extensive, generous support from the Mayor's Office, City Council, as well as the Fort Worth Police and Fire Departments.



Spectators can picnic along the Trinity while viewing the parade on the west side of downtown Fort Worth. Enjoy watching the bands, JROTC units, and more. They'll join civic organizations and veterans' groups parading down North Forest Park Blvd. along the Clear Fork section of the Trinity Trails System to Rotary Plaza, then back to Panther Island. For more information, visit <https://www.2023salutetcu.com>

HoustonBallet

**THE NUTCRACKER**

PRESENTED BY HOUSTON Methodist LEADING MEDICINE

November 24 – December 27

**25% OFF Orchestra Level**  
on select dates\*

Friday, November 24 – 7:30 PM  
Saturday, November 25 – 7:30 PM

**PROMO CODE: 6312**

Visit [houstonballet.org](http://houstonballet.org) or call 713-535-3245 to purchase your tickets today!

\*Not valid on previous purchases. Some restrictions apply. Expires

# 2023 Greater Dallas Veterans Day Parade

**November 11**

This year's theme is "Proud to be American". Arrive early to this observance of Veterans Day to view military vehicles and patriotic displays in front of Dallas City Hall, beginning at 9:30am. At 10:50am, more than 150 young men and women representing all services will take their Oath of Enlistment. Commencing at 11:00am, the 11th Hour Ceremony will include: a symbolic wreath laying ceremony accompanied by Taps, a Missing Man Formation military fly over and patriotic comments from local civic and military leaders. Following the ceremonies, the colorful Massing of the Colors will be performed by area High School JROTC cadets. The parade starts at Houston and Young streets, continues up Main Street, across Ervay Street and passes in review in front of City Hall. For more information, visit [www.vetsdayindallas.org](http://www.vetsdayindallas.org)



The Veterans Day Story... At the 11th hour, on the 11th day of the 11th month in 1918, the guns of WWI fell silent and "Armistice Day" was born. Eight years later a Presidential Proclamation invited people to observe the day with appropriate ceremonies. With the passage of time it was changed to "Veterans Day". The national focal point for the official Veterans Day observance is at the Tomb of the Unknowns where the Presidential wreath is placed.

## LIGHTSCAPE

**November 17 – January 1, 2024**

**Fort Worth Botanic Gardens**

Taking place within the 120-acre Fort Worth Botanic Garden and set along a beautifully illuminated walking trail custom-designed for Fort Worth, Lightscape will feature spectacular artistic installations that come to life

after dark with color, imagination, and sound. Lightscape ticketholders will walk a one-mile-long path with suspended strands and tunnels of light, a fire garden, undulating wave of bluebonnets, singing trees, treetop sculptures, and artistic installations. All of this while toasting marshmallows over a fire and drinking hot chocolate and other seasonal drinks at stations along the trail. You may think you've seen Lightscape, but you've never seen this Lightscape. With an astonishing 80 percent newly designed displays, this year's reimagined event promises an even more immersive and magical experience for visitors of all ages. For more information, visit <https://fwbg.org/lightscape/>



## CHI OMEGA CHRISTMAS MARKET

**46 Years of History!**

**November 15 – 18, 2023**

**FAIR PARK – Automobile Building**

The first Market was held at the old Dallas Convention Center in 1978 and they gave away \$13,150. Fast forward and the cumulative giving total is currently \$10.2 million dollars, including a record \$560,000 in 2019, \$501,312 in 2021 and now \$597,000 in 2022. Chi Omega Christmas Market has supported 136 different worthy Dallas area beneficiaries who serve the categories of Arts, Civic, Education, Health and Welfare. The Market is entirely planned and staffed by area Chi Omega alumnae and collegiate actives. Funds this year will be dispersed among these 13 worthy BENEFCIERIES: After 8 to Educate, Catch Up & Read, darcc (dallas area rape crisis center), Methodist Health System Foundation, For the Love of the Lake Foundation, Hope Cottage, YES (Youth Equipped to Succeed), Make-A-Wish North Texas, My Possibilities, Project Transformation North Texas, RISE Adaptive Sports, 24 Hour Club, and traffick 911. For more information and to purchase tickets, visit <https://www.chiomegaxmas.org/>



It's merry in Grapevine, the Christmas Capital of Texas®! Bring your family and friends to create wonderful Christmas memories that you'll cherish forever. Whether you're looking for a night out with the family, an opportunity to enjoy the season with someone special or a unique Christmas getaway, Grapevine offers some of the most magical moments of the season. You'll be amazed at 40 days of unique and traditional Christmas events, as you see Grapevine sparkle with millions of lights, enormous decorations, animated characters and much more.

Explore Grapevine's enchanting past and join in an Elf Adventure. Experience Christmas spirit by visiting Historic Grapevine and participating in unique activities. Capture the magic of Christmas and take home your very own handmade projects. Marvel at the Christmas décor while checking off your holiday shopping list with all the charming gifts local stores have to offer. You will not only find the perfect gift while shopping on Historic Main Street- but you'll be able to find unique gifts at the Grapevine Christmas Market, located in the Town Square Gazebo. It's a great place to bring the whole family, learn about Texas products and shop local.

Attend one of the many classic Christmas events, including the Historic Palace Theatre, home to live performances and beloved classic Christmas movies all season long. Create a unique family Christmas memory onboard the Grapevine Vintage Railroad's North Pole Express®, presented by Great Wolf Lodge and Trinity Metro TEXRail. Join Nash Farm for special Victorian Christmas traditions. And just when you thought the Christmas Capital of Texas® couldn't get any bigger, Grapevine is home to one of the coolest attractions yet. Visitors will enjoy the Texas-sized ice rink that will be located on Peace Plaza in front of Grapevine Main Station, home to Harvest Hall. For more information, visit [www.grapevinetexasusa.com/christmas-capital-of-texas](http://www.grapevinetexasusa.com/christmas-capital-of-texas).

## Dallas Stars

Receive Dallas Stars tickets at a discount to select home games.



Contact your concierge for a special link and promo code

to order up to 8 tickets per game. If you need more than 8 tickets or have other ticket needs, please contact Jeff Ackels at 214-387-5553 or jackels@dallasstars.com. For more information, visit [www.dallasstars.com](http://www.dallasstars.com)

### NOVEMBER

6 – Bruins at 7:00pm  
14 – Coyotes at 7:00pm  
18 – Avalanche at 7:00pm  
20 – Rangers at 7:00pm  
22 – Golden Knights at 8:30pm  
24 – Flames at 7:30pm

## BMW Dallas Marathon "Ultimate Running Weekend" - Register Your Corporate Team or Group Today!

Downtown Dallas will feature the BMW Dallas Marathon Weekend of Races on December 8-10, 2023 outside Dallas City Hall & the Runners Expo inside the Kay Bailey Hutchison Convention Center.

Register your corporate group today for the team relays, 5k, 10k, half marathon or marathon! A great



team building experience, supporting a great cause with the Scottish Rite Hospital for Children. Lowest team pricing offered for runners of all levels. Simply mention "Concierge Connection" for your concierge discount.

Call or email today for more corporate team details. **Ben Huffman**, 214.550.6130, [groups@rundallas.com](mailto:groups@rundallas.com)

## Texas A&M Football

All customers of Concierge Connection, along with their family and friends, are invited to yell on the Texas A&M Aggies at a discount! Games this month are November 11 vs. Mississippi State and November 18 vs. ACU at Kyle Field, 756 Houston Street, College Station, TX 77843. Contact your concierge for a special link and promo code to purchase tickets at a discount.



## Dallas Mavericks

Receive Dallas Mavericks tickets at a discount to select home games. Contact your

concierge for a special link and promo code to order up to 10 tickets per game. If you need more than 10 tickets or have other ticket needs, please contact Harrison Bucher at 214-658-7194 or [harrison.bucher@dallasmavs.com](mailto:harrison.bucher@dallasmavs.com). For more information, visit [www.mavs.com](http://www.mavs.com).

### NOVEMBER

1 - Bulls at 7:30  
5 - Hornets at 6:30  
8 - Raptors at 7:30  
10 - Clippers at 7:30  
19 - Kings at 6:30  
28 - Rockets at 7:30



Join in celebrating creativity, community, and handmade artisans at one of Dallas' longest-running premier local handmade artisan markets, the Etsy Dallas Jingle Bash, presented by Dallas Craft Collective. The Jingle Bash brings you the most talented local artisans and makers, who will showcase their one-of-a-kind and handmade creations. From hand-crafted jewelry and décor to artisanal pottery, you'll find something for everyone at the Bash. Enjoy great music, delicious food trucks, multiple bars, and a festive atmosphere; the Bash is the perfect way to spend a day out with friends and family. Meet the artisans, learn their stories and techniques, and even participate in making your own DIY crafts at the Make & Take table! Admission is FREE, and kids and strollers are welcome! Get there early if you want to be one of the first 50 shoppers to snag one of their coveted Bash Bags filled with swag from talented vendors! For more information, visit <https://www.etsydallas.com/about-us>

## SLIDE IN SOME ICE SKATING

- Lone Star Christmas at the Gaylord Texan – November 10 - December 31, 2023 1501 Gaylord Trail, Grapevine, TX ([christmasatgaylordtexan.marriott.com/all-activities](http://christmasatgaylordtexan.marriott.com/all-activities))
- Skate the Square – November 18 – January 8, 2024 Frisco Square, at Main Street and Coleman Blvd, Frisco, TX ([friscosquare.com/ice-rink](http://friscosquare.com/ice-rink))
- Peace Plaza Ice Rink – November 20 – January 7, 2024, 815 S. Main Street, Grapevine, TX ([gograpevine.com/event/peace-plaza-skating-rink](http://gograpevine.com/event/peace-plaza-skating-rink))
- Stockyards Rodeo Rink – November 20 – January 7, 2024, Livestock Exchange Building, 131 E Exchange Avenue, Fort Worth, TX ([fortworthstockyards.com/events/stockyards-rodeo-rink/](http://fortworthstockyards.com/events/stockyards-rodeo-rink/))
- Galleria Dallas – 13350 Dallas Pkwy, Dallas, TX ([galleriaiceskatingcenter.com](http://galleriaiceskatingcenter.com))

