



## HOW TO USE THE CONCIERGE SERVICE

### ORDER TICKETS MONDAY-FRIDAY

9:00 am - 5:00 pm

The delivery day for your building is every Friday by 12:00 pm; please pick up your tickets no later than 4:00 pm that same day.

**All orders must be placed by 2:00 pm on Thursday, the day before, to make the Friday delivery.**

Should you need tickets prior to your Friday delivery, please contact us for a location nearest you to pick up your order.

### PLACE ORDERS:

[texasconciiergeconnection.com](http://texasconciiergeconnection.com)

### CONCIERGE REQUESTS:

[services@conciiergeconnection.org](mailto:services@conciiergeconnection.org)

### QUESTIONS:

214-935-9700, ext. 1

### WE DO NOT ACCEPT PERSONAL CHECKS OR CASH.

We do accept ALL major credit cards, debit cards and company checks.

Candace Rozell, *President & CEO*  
[candace@conciiergeconnection.org](mailto:candace@conciiergeconnection.org)  
(Please do not send concierge requests or ticket orders to this email. Use the "services" email above for a faster response.)

# Concierge Connection

*"Helping Professionals Get Back to Business"*

## Make a Note

The concierge office will be closed from December 24 through January 1 for the Christmas and New Year's holidays, reopening on Thursday, January 2, 2025. Final orders for the month of December will need to be placed no later than 2pm on Thursday, December 19 in order to make delivery next day on Friday (no later than noon). Please pick up your order and verify it as soon as possible. Let us know immediately if there is a discrepancy and we will correct all orders (if any) no later than noon on Monday, December 23. Have a safe holiday and best wishes for a happy, healthy, and prosperous New Year!

## Grapevine, The Christmas Capital of Texas

It's very merry in Grapevine, the Christmas Capital of Texas®! Bring your family and friends to the heart of the Dallas-Fort Worth Metroplex to create wonderful Christmas memories that you'll cherish forever. Grapevine offers some of the most magical moments of the season and you're invited to experience it all! With more than 1,400 festive Christmas events, there is fun for everyone!

Experience the Christmas spirit by visiting Historic downtown and participating in unique activities. Marvel at the Christmas decor while checking off your holiday shopping list with all the charming gifts local stores have to offer. You will not only find the perfect gift while shopping on Historic Main Street but you'll be able to find unique gifts at the Grapevine Christmas Market, located in the Town Square Gazebo. It's a great place to learn about Texas products and shop locally.

Attend one of the many classic Christmas events, including the Historic Palace Theatre, home to live performances and beloved classic Christmas movies all season long. Create a unique family Christmas memory onboard the Grapevine Vintage Railroad's North Pole Express®, as well as visit Nash Farm for special Victorian Christmas traditions. Returning for the 4th year, watch a fleet of 400 drones create Christmas magic in the sky over Main Street! For a list of activities and more information, please visit

<https://www.grapevinetexasusa.com/christmas-capital-of-texas/christmas-events/>.

## Prairie Lights Through December 31 Grand Prairie, TX

Prairie Lights is the premier holiday light park in Texas located at Lynn Creek Park on Joe Pool Lake. Upon arriving at the entrance of Prairie Lights, you will be dazzled with 4 million lights set along 2 miles of path. Hundreds of ALL-NEW displays in shapes of all kinds line and arch over the roads. At the halfway point, exit your vehicle to enjoy carnival rides, concessions, photos with Santa, a redesigned magical walk-thru forest and holiday shopping! The second half of the drive ends with the ALL NEW, one-of-a-kind LED light tunnel – the perfect finale to a night you will never forget! For more information and to purchase tickets, visit <https://prairielights.org/>.

## Lightscape Through January 5, 2025 Fort Worth, TX

The international sellout sensation, Lightscape, is returning to the 120-acre Fort Worth Botanic Garden for its third consecutive year with an even longer trail, 20+ all-new illuminated installations and more than one million-holiday lights, making the 2024 Lightscape the grandest and brightest yet. This year, 80 percent of Lightscape will be new and reimagined.

Produced by Sony Music, Fort Worth is the only city in Texas hosting a Lightscape in 2024. This year's Lightscape, specifically curated for Fort Worth, will feature over 20 custom-designed installations that come to life after dark with color and sound, each of which is expertly choreographed to holiday-themed music in a completely transformed magical atmosphere.

This extraordinary show features custom-designed light installations set against the serene backdrop of nature, creating a festive atmosphere that will enchant guests of all ages. Stroll along sparkling pathways and marvel at breathtaking, never-before-seen artistic displays from around the globe, immersing yourself in the magic of the holiday season. Guests are also welcome to enjoy fire pits, s'more-roasting, hot cocoa, holiday music, and photo opportunities with Santa Clause (on select evenings). For more information, visit <https://fwbg.org/lightscape/>.





## Lights & Exhibits (with FREE admission)

### Centennial Holiday Lights

Thru Jan 1, dusk to 10pm  
Centennial Park  
444 W. Second St., Irving  
<https://www.cityofirving.org/1327/Holidays-at-Heritage>

### Christmas in the Square

Thru Jan 6, 6pm-10pm  
Frisco Square  
Main Street & Coleman Blvd, Frisco  
<https://www.friscosquare.com/cits-overview>

### CityLine Lights

Thru Jan 4  
CityLine Plaza  
1150 State St., Richardson  
<https://citylinedfw.com/events/cityline-lights/>

### The Colony Christmas Spectacular

Thru Jan 5, 5:30-10:30pm  
Central Fire Station  
4900 Blair Oaks Drive, The Colony  
<https://www.thecolonytx.gov/834/Christmas-Spectacular>

### Virtruvian Lights

Thru Jan 1, 5:00-11:00pm  
Virtruvian Park  
3966 Virtruvian Way, Addison  
<https://visitaddison.com/events/vitruvian-park/>



Concierge  
Connection  
& Alley Cats  
Entertainment are  
still partnered to

offer deeply discounted All Day Entertainment  
Passes for the Burleson, Hurst and Arlington  
locations.

ALL DAY Unlimited Attractions/Video Games,  
1 Hour of Bowling PLUS 80 points for Ticket/  
Prize Games (excludes ticket/Prize games &  
batting cages). Valid for All Day Go-Karts\*,  
Rides\*, Laser Tag, Bowling, Rock Climbing,  
Putt Putt and Video Games.

\*Go-Karts available at the Hurst and Burleson  
locations | Rides only available at the Hurst  
location\* \*\*Pickleball available at Burleson  
location only; not included with ticket\*\*

**Contact your concierge for a special link  
and promo code.** All purchases must be  
made online and are subject to 8.25% sales  
tax.



## Stocking Stroll Festival Saturday, December 21 | 12p-3pm Downtown Dallas, TX

Everyone is invited (adults, kids, and pets)  
to join this holiday season for the 6th Annual  
Downtown Stocking Stroll & Family Festival  
where you can visit your favorite Downtown  
merchants (over 30 stations) for fun holiday  
stuffers and treats. Once you are done  
strolling through Downtown, join the family  
festival at Main Street Garden, complete with  
a giant ferris wheel (new this year), train rides,  
live entertainment, face painting, real snow,  
and more! This event is **FREE** with RSVP!  
Bring your own stocking/bag or pick one up  
from Main Street Garden for free when you  
check in (while supplies last), along with the  
map of all participating businesses. For more  
info or to RSVP, visit <https://www.eventbrite.com/downtown-stocking-tickets>



## Dallas Holiday Parade Saturday, December 7, 2024

The Dallas Holiday Parade is the City's  
largest one-day, outdoor event. More than  
350 television stations in 159 markets have  
syndicated the parade. It has become a  
holiday tradition for thousands of families  
throughout North Texas and coast to coast.  
The parade route begins at Commerce and  
Houston streets starting at 9am and typically  
lasting for 2 hours. There will be pre and  
post parade vendors, entertainment, and  
holiday fun at both Main Street Gardens and  
Civic Gardens to enjoy throughout the day.  
The parade is **FREE** to attend but bleacher  
seating is available to purchase. For parade  
route and more information, visit  
<https://dallasholidayparade.com>

Enjoy  
**20%\***  
off

Discover gourmet gifts  
and delicious treats for all  
your celebrations.

SAVE ACROSS OUR FAMILY OF BRANDS  
1-800-FLOWERS.COM®

**3.5G Color Me  
Thankful 3 Flavor  
P290330**

**Fall Incredible  
Gift Box C33002**

**Enjoying Fall  
Ultimate Gift  
Box C33024**

**Fall Gift Basket 51806W**

**Classic Christmas  
Gift Basket 27260X**

**Holiday Sweet  
Treats 19329X**

**Enjoy Fall Bundle 257381**

Enter promotion code HDHW0051 at checkout.

Enjoy special savings from the 1-800-FLOWERS.COM® family of brands.

\*Save 20% on your purchase of regularly priced product when you shop at HarryandDavid.com and enter code HDHW0051. Discount will appear during checkout when ordering online. Product purchase is exclusive of taxes and shipping and processing charges and excludes sale, discounted, and clearance priced items as well as the purchase of gift cards and wine products. Shipping and processing charges are based on the regular price of merchandise. Offer cannot be used in stores or on previous purchases. Offer may not be combined with any other promotional discount or offer. Not valid on orders of \$2,500 or more, for orders of \$2,500 or more, contact the Corporate Sales Division at 800-248-5657 for any applicable discounts or promotions. Some items may be restricted and cannot be combined with a discount or promotion code. Void where prohibited by law. Not valid if transferred, copied, purchased, sold, or bartered. No cash value. Offer valid through January 15, 2025.



## The Trains at NorthPark

*The 2024-2025 exhibit will run through January 5*

Benefitting the Ronald McDonald House of Dallas for the past 37 years, the Trains at NorthPark have been delighting the hearts and minds of young and old alike. Presented by Bank of Texas, this holiday family tradition has become a favorite for generations of Dallasites and includes 1,600 feet of track rolling from coast to coast on a whimsical rail journey across America.

The trains travel from the autumn foliage of New England to San Francisco's Golden Gate Bridge with stops along the way to see New York City, Washington DC, our beautiful city of Dallas, and the desert Southwest including the Grand Canyon and the Garden of the Gods—we even have some interplanetary visitors from Outer Space!

This year, the exhibition is located on level one, next to Starbucks between Dillard's and Macy's. The exhibit features sensory-friendly hours, technology for visually impaired patrons, a LEGO feature, brand-new merchandise, and a S.T.E.A.M.-inspired experience.

Tickets are \$12 for adults, \$7 for children, and \$5 for seniors. Children under the age of 2 receive free admission. To purchase ticket and hours of operation, visit

<https://northparkcenter.com/holiday/the-trains-at-northpark>



**BEGIN YOUR TRIP HERE.**

The updated 511DFW Travel Information System, launched on Nov. 4 in the Fort Worth-Dallas area, is available to guide travelers in making better decisions about their mode of transportation and transit routes as well as links to Mobility Assistance Patrols.

The free system — available in English and Spanish at [www.511DFW.org](http://www.511DFW.org) — provides real-time travel information, including highway conditions and transit agency

routes. It combines travel data from other apps, including Google Maps, Apple Maps and Waze, with traffic and event data provided by local municipalities. The site also includes routes and services from local transit agencies, including Fort Worth-based Trinity Metro, Dallas Area Rapid Transit and the Denton County Transportation Authority. The 511DFW app is available for both iOS and Android devices.

## The Light Park

*Through January 5, 2025*

**Arlington & Frisco, TX**

Who needs the icy North Pole when you can experience the electrifying vibes at The Light Park? The Light Park is a mile-long, drive-thru spectacular that has been heralded as “one of the coolest ways to brighten your holiday season”. Guests will witness millions of lights synchronized to an electric mix of music powered by DJ Polar Ice from the North Pole's #1 Hit Radio station, K-GLO as they take in the brightest sights and sounds in the South. Priced per vehicle, rather than per person, the more is truly merrier for visitors who want to travel through the longest light tunnel in the world, rock out to the coolest tunes, and celebrate the holiday season with the most Instagram Reel-worthy shots! Amp up the fun with some tasty treats and zappy beverages and get ready to be shocked by the sheer brilliance of it all.

Two locations in the metroplex to choose from- Hurricane Harbor parking lot in Arlington or Riders Field in Frisco. Six locations total throughout Texas. Tickets must be purchased online in advance for this electrifying experience for all!

For locations and more information, visit [www.thelightpark.com](http://www.thelightpark.com)



## ICE!

*Through January 5, 2025*

**Gaylord Texan**

Come experience the splendor of the holiday season at Gaylord Texan & Convention Center in Grapevine, Texas. Step inside a holiday showplace like no other as you wind your way through the larger-than-life sculptures of ICE! featuring Rudolph the Red-Nosed Reindeer™ in this dazzling, immersive, story-driven holiday showplace complete with larger-than-life ice sculptures, thrilling frozen slides, and awe-inspiring tunnels.

Over 40 world-renowned master artisans spend over 6-weeks hand-carving approximately 6,000 blocks of ice to create this one-of-a-kind Christmas attraction! With over 17,000-square-foot and 10 immersive scenes, including:

The Island of Misfit Toys, ruled by King Moonracer, is where all the unwanted toys live together. From a square-wheel train to a plane that cannot fly, the misfit toys were not wanted because they were different. In this year's ICE!, the Island of Misfit Toys is the theme of the popular slide room. Zoom down one of the 4 ice slides from up to two story high, then marvel at the beautiful details that make all the Misfit Toys unique and special in their own way.

In one of the most stunning scenes of this year's ICE!, visitors will see how Rudolph the Red-Nosed Reindeer saves Christmas by leading Santa's sleigh. No matter the foggy night, his bright nose shines the way for everyone. The carving of Santa, his sleigh and all the reindeer is one of the longest ice carvings measuring over 32 feet long.

For tickets and schedule of events, visit <https://christmasatgaylordtexan.marriott.com>

# Holidays For All | Galleria Dallas

From the iconic 95-foot-tall Christmas tree to SNOWDAY, Galleria Dallas is recognized as one of the biggest, brightest, happiest holiday celebrations nationwide. Festivities span the season with live entertainment, holiday skate shows, and Santaland. For more information on each of the following, visit <https://galleriadallas.com/holiday>

## Grand Holiday Ice Show

Sunday, December 8 @ 9am  
All Levels, Center Court

Celebrate the holidays at Galleria Dallas' ticketed iconic skating show benefiting Broadway Dallas.

## Santa Cares

Sunday, December 15 | 8am - 11am  
Level 1, near Banana Republic

Dedicated time for kids with all spectrums of special needs to visit Santa.

## Holiday Performances

Mondays - Fridays

December 2 - 20

11am, 1pm, 3pm and 5pm

Throughout the Center

Over 60 local groups will perform holiday favorites throughout the center.

## Santa Paws

Thru December 18 | 6pm-9pm

Level 1, near Banana Republic

Ever wanted to have your precious fur baby take a photo with Santa? Bring your furry friend that is under 100 lbs. to this special event.

## SNOWDAY

Thru January 5, 2025

Level 1, near Banana Republic

Adjacent to Santa's chalet, guests will find the season's most engaging immersive photo experience. This visual spectacle is perfect for all ages.

## Spanish Speaking Santa

Thursdays, December 5 – 19

Level 1, near Banana Republic

Spanish-speaking families can visit Santaland without language barriers.

## Santaland

Thru December 24

Level 1, near Banana Republic

Straight from the North Pole. Santa invites all families to his chalet in a winter wonderland to hear children's wish lists and take photos in a magical environment.

## Illumination Celebration

Thru December 24

12pm, 2pm, 4pm, 6pm

All Levels, Center Court

The nation's tallest indoor Christmas Tree illuminates in grand fashion for a special music and light show.

## Operation Kindness Pet Adoption

Thru December 24

Wednesdays – Saturdays, 10am-6pm, Sundays, 12pm-6pm

Level 1, near Banana Republic

Stop by to meet adoptable dogs and cats from Operation Kindness.

## Hanukkah Menorah Lighting

December 29 @ 5pm

Level 1, near Zara

Celebrate the festival of lights with a large-scale Menorah and remarks by Temple Shalom.

## Dallas Stars

Receive Dallas Stars

tickets at a discount

to select home

games. **Contact your concierge for a special link and promo**

**code to order up to 8 tickets per**

**game.** If you need more than 8 tickets or have other ticket needs, please contact

Jeff Ackels at 214-387-5553 or [jackels@dallasstars.com](mailto:jackels@dallasstars.com). For more information, visit [www.dallasstars.com](http://www.dallasstars.com)



### DECEMBER

1 - JETS

8 - FLAMES

12 - PREDATORS

14 - BLUES

16 - CAPITALS

18 - MAPLE LEAFS

20 - NY RANGERS

27 - WILD

31 - SABRES

## Dallas Mavericks

Receive Dallas Mavericks

tickets at a discount to

select home games.

Contact your concierge for a special link to order up to 20 tickets per game.

If you need more than 20 tickets or a suite, please contact Harrison Bucher at 214- 658-7194 or [harrison.bucher@dallasmavs.com](mailto:harrison.bucher@dallasmavs.com). For more information, visit [www.mavs.com](http://www.mavs.com)



### DECEMBER

3 - Grizzlies

19 - Clippers

21 - Clippers

23 - Trail Blazers

25 - Timberwolves

## SLIDE IN SOME ICE SKATES

- Stockyards Rodeo Rink – November 18 – January 5, 2025, Livestock Exchange Building, 131 E Exchange Avenue, Fort Worth, TX (<https://fortworthstockyards.com/events/stockyards-rodeo-rink/>)
- Skate the Square – November 22 – January 6, 2025 Frisco Square, at Main Street and Coleman Blvd, Frisco, TX ([www.friscosquare.com/ice-rink](http://www.friscosquare.com/ice-rink))
- Peace Plazaz Ice Rink – November 22 – January, 7, 2025, 815 S. Main Street, Grapevine, TX ([www.grapevinetexasusa.com/christmas-capital-of-texas/ice-rink/](http://www.grapevinetexasusa.com/christmas-capital-of-texas/ice-rink/))
- Galleria Dallas – 13350 Dallas Pkwy, Dallas, TX – Year-round ice skating (<https://galleriaiceskatingcenter.com/>)

